



## OVERVIEW AND SCRUTINY COMMITTEE

Thursday 15 December 2011 at 6.00 pm

Council Chamber, Ryedale House, Malton

### Agenda

- 1 Emergency Evacuation Procedure.**  
The Chairman to inform Members of the Public of the emergency evacuation procedure.
- 2 Apologies for absence**
- 3 Minutes of the Meeting held on the 6 October 2011** (Pages 1 - 4)
- 4 Urgent Business**  
To receive notice of any urgent business which the Chairman considers should be dealt with at the meeting as a matter of urgency by virtue of Section 100B(4)(b) of the Local Government Act 1972.
- 5 Declarations of Interest**  
Members to indicate whether they will be declaring any interests under the Code of Conduct.  
  
Members making a declaration of interest at a meeting of a Committee or Council are required to disclose the existence and nature of that interest. This requirement is not discharged by merely declaring a personal interest without further explanation.
- 6 Annual Audit Letter on the 2010/11 Audit** (Pages 5 - 14)
- 7 Treasury Management Mid-Year Review** (Pages 15 - 22)

- 8 **Internal Audit Quarter 2 and Report** (Pages 23 - 36)
- 9 **Annual Governance Statement Action Plan** (Pages 37 - 42)
- 10 **Customer Complaints Received Quarter 2 (2011/12)** (Pages 43 - 50)
- 11 **Risk Strategy Annual Review** (Pages 51 - 66)
- 12 **Service Risk Register - Organisational Development** (Pages 67 - 82)
- 13 **Scrutiny Reviews Progress Report - 'Post Offices' and 'A Sustainable Community and Voluntary Sector'** (Pages 83 - 102)
- 14 **Decisions from other Committees** (Pages 103 - 106)  
Commissioning Board held on the 24 November 2011 (attached)  
Policy and Resources Committee held on 8 December 2011 (to follow)
- 15 **Any other business that the Chairman decides is urgent.**